

**CALIFORNIA MEDICAL ASSISTANCE COMMISSION**

770 L STREET, SUITE 1000  
SACRAMENTO, CA 95814  
(916) 324-2726  
(916) 324-5597 FAX  
<http://www.cmac.ca.gov>

**GUIDELINES FOR ACCESS TO PUBLIC RECORDS**

Public records maintained by the California Medical Assistance Commission (CMAC) are available for public inspection according to the following procedures:

1. Records are available for inspection during regular business hours, Monday through Friday, 9:00 a.m. - 5:00 p.m.
2. Requests for inspection or copying of public records:
  - a. Should be specific, focused and not interfere with the ordinary business operations of CMAC. Where a request is not specific and focused, CMAC's staff will assist the requester to identify the requested information, describe the technology or physical location of the record, and provide suggestions on how to overcome practical barriers to disclosure. The operational functions of CMAC will not be suspended to permit inspection of records during periods in which such records are reasonably required by CMAC staff in the performance of their duties. If the request requires review of numerous records, a mutually agreeable time should be established for the inspection of the records.
  - b. Should sufficiently describe the records so that they can be identified, located, and retrieved by CMAC staff.
  - c. Can be made orally or in writing, but CMAC encourages written requests unless the request seeks records that are maintained by CMAC for immediate public inspection.
3. The Governor's Office may refuse to disclose any records which are exempt from disclosure under the Public Records Act. (See e.g, Gov. Code § 6254 *et seq.* and more specifically, § 6254(q).)
4. Inspection of records will be allowed upon conditions determined by CMAC. Upon either the completion of the inspection or the oral request of CMAC staff, persons conducting the inspection shall relinquish physical possession of the records. Persons inspecting CMAC records shall not destroy, mutilate, deface, alter, or remove any such records from CMAC's office. CMAC reserves the right to have CMAC staff present during the inspection of records in order to prevent the loss or destruction of records.
5. Copies of records that are not exempt from disclosure are available upon pre-payment of the copying costs (\$0.10 cents per page).
6. These guidelines shall be posted in a conspicuous public place in CMAC's office, and a free copy shall be provided upon request.

April 2006